

EAC SERVICES TO CUSTOMERS

As of 01/01/2015

DESCRIPTION (SERVICE OR FAULT)		CHARGE €
1.0	Disconnection and reconnection due to illegal extensions to and/or illegal tampering with the electrical installation	
1.1	Through the fuse or the miniature circuit breaker	
1.1.1	Disconnection	26,00
1.1.2	Reconnection	26,00
1.2	Through the supply line	
1.2.1	Disconnection	81,00
1.2.2	Reconnection	81,00
2.0	Disconnection and reconnection following an application by the customer	
2.1	Through the fuse or the miniature circuit breaker	
2.1.1	Disconnection	26,00
2.1.2	Reconnection	26,00
2.2	Through the supply line	
2.2.1	Disconnection	64,00
2.2.2	Reconnection	64,00
2.3	EAC Visit to connect consumer at new premises	15,00
2.4	Account transfer The charge is valid for the following cases: <ul style="list-style-type: none"> • Account transfer from a diseased relative to another member of the family • Account transfer from one user to another with the physical presence of both participants involved at our Customer Centers presenting their current meter indication. • Change of name in case of divorce 	7,5
	Account transfer for all other transfer cases	15

DESCRIPTION (SERVICE OR FAULT)		CHARGE €
3.0	Tampering with meter security seals or fuse holders (with or without altering their fuse) or miniature circuit breakers or the contactor and/or the Ripple Control Receiver	
3.1	Domestic Consumers	
3.1.1	Without investigation into electricity theft or illegal tampering	58,00
3.1.2	With investigation into electricity theft or illegal tampering	227,00
3.2	Non-domestic consumers	
3.2.1	Without investigation into electricity theft or illegal tampering	115,00
3.2.2	With investigation into electricity theft or illegal tampering	227,00
4.0	Investigation and replacement of fuse holder or miniature circuit breaker (labour and materials)	
4.1	Labour costs for investigation and replacement	131,00
4.2	Fuse holder (labour and materials)	
4.2.1	Single phase	137,00
4.2.2	Two phase	143,00
4.2.3	Three phase	149,00
4.3	Miniature circuit breaker (labour and materials)	
4.3.1	Single phase	158,00
4.3.2	Two phase	186,00
4.3.3	Three phase	213,00
5.0	Investigation and replacement of damaged meter, and MRTC (Meter Repair and Test Center) testing due to consumer's interference /actions	
5.1	Labour costs for investigation, replacement and testing:	

DESCRIPTION (SERVICE OR FAULT)		CHARGE €
5.1.1	Single phase meter	255,00
5.1.2	Three-phase meter	273,00
5.1.3	Three-Phase Meter with current transformers (Metering Panel LV)	495,00
6.0	Visit for disconnection or reconnection due to non-payment	
6.1	Disconnection	25,00
6.2	Reconnection Note: The visit for disconnection or reconnection through the supply line is charged €81.00.	25,00
7.0	Re-testing of electrical installation	
7.1	Re-testing of the electrical installation when a repeat of the entire testing process is required	44,00
7.2	Re-testing of the electrical installation when a simple visit is required to confirm that the electrician has complied with the EAC's recommendations and comments during the initial test	30,00
8.0	Meter testing at the MRTC (Meter Repair and Test Centre) following customer's application	
8.1	When the test results show that the meter is working properly	
8.1.1	Single phase meter	59,00
8.1.2	Three-phase meter	60,00
8.1.3	Three-phase meter with current transformer (Metering Panel LV)	150,00
8.2	When the test results are outside the permitted limits	NO CHARGE
9.0	Visit to customer's premises following a request to replace a fuse and/or to reset the miniature circuit breaker	

DESCRIPTION (SERVICE OR FAULT)		CHARGE €
9.1	During working hours (07.00 – 24.00) of the Stand-by crew	24,00
9.2	Outside normal working hours (24.00 – 07.00)	62,00

All the above charges are subject to VAT .