

Protecting our Health: New pilot method for Electricity Meter Reading

Dear customer,

With the coronavirus pandemic in full progress, it is our constant effort to serve you in the best possible way, protecting both your own health and the health of our personnel. One of the measures we are considering, is to record your electricity meter, with your own contribution, without EAC visits.

In this context, the Marathounda Community has been selected to test this new way of meter reading with the participation of more than 260 customers in your Community. For this purpose we will send you an sms message on 31/3/2020 explaining how to send us your meter reading within 48 hours using one of the following methods:

1. SMS message to **99205394**, where first you type the EAC Meter number followed by the meter indication without decimals: (XXXXXXX, 0-99999).
(Please note that the above telephone number does not receive telephone calls)
2. Send picture of EAC Meter indication via MMS or Viber or WhatsApp, at **99205394**.
3. Send picture of EAC Meter indication via e-mail to **meterreading-paphos@eac.com.cy**

In the event that you do not send your electricity meter indication, within the 48 hours, the next bill shall be issued by estimation.

For further information and assistance do not hesitate to contact us on 26206182.

We look forward to your contribution for the success of this effort. Our goal is to protect the health and confront our common threat of coronavirus.

Thank you for your cooperation and contribution to the struggle for health protection!

Electricity Authority of Cyprus.