

07/03/2019

VAT Registration No. TIC

Meter Number/s

1500

Ř

XXXXXXXXXXX **Customer Name**

Account Number XXX XXX XXXX X

XXX XXX XXXX Premise Id

Load Ent./Fuse 40 AMP 1-Ph 20 AMP 3-Ph Tariff/s

XXXXXX

Receiver Group

01-Domestic

56-Stor. of Therm. Ener.

XXXXXX

Cycle: 05 Route: NIC41

METER	READINGS (kW	h)		
Tariff	Present	Previous	MF	Consumption
01	90776	90443		333
56	51831	50745		1086
Total co	nsumption		1.4	19 kWh
Same ne	eriod last year	's consumption	n 149	91 kWh

CONSUMPTION PER PERIOD

1419

CURRENT

Electricity Generation {333 kWh x €0,0946}	31,50
Network Usage {333 kWh x €0,03}	9,99
Ancillary Services {333 kWh x €0,0064}	2,13
Meter Reading	0,98
Electricity Supply	4,76
Total Basic Price	49,36
Charges of Tariff 56	
Electricity Generation {1.086 kWh x €0,0779}	84,60
Network Usage {1.086 kWh x €0,03}	32,58
Ancillary Services {1.086 kWh x €0,0064}	6,95
Total Basic Price	124,13
Special Tariff Discount {1.086 kWh x €0,0376-}	-40,83
Fuel Adjustment {1.419kWh x €0,032864}	46,63
Public Service Obligations {1.419kWh x €0,00083}	1,18
Total subject to VAT {19%}	180,47
RES & ES Fund {1.419kWh x €0,01}	14,19
Total charges for the period before VAT	194,66
VAT {19%}	34,29
Total charges for the period	228,95
Amount due	€228,95
Payable until 02/04/2019	€220,95

(1800 Fault report/tree pruning/street lighting Page 1

applications

(1818 Bill information

XXXXXXXXXXXXXX

XXXXXXXXXXXXXX

XXXXXXXXXXXXXXX XXXXXXXXXXXXXXX

XXXXXXXXXXXXXX

ANALYSIS FOR THE PERIOD 08/01/2019 - 07/03/2019

Charges of Tariff 01

SUPPLY ADDRESS

Current fuel price: €433,24/MT Fuel adjustment charge: €0,032864/kWh

Basic fuel price: €300/MT {Metric Tonne}

1491

LAST YEAR

Αρχή Ηπεκτρισμού Κύπρου Electricity Authority of Cyprus

Account Number XXX XXX XXXX X **Check Digits** 435

Billing Period 08/01/2019 - 07/03/2019 05 NIC41

Totals (€)

Amount due €228,95

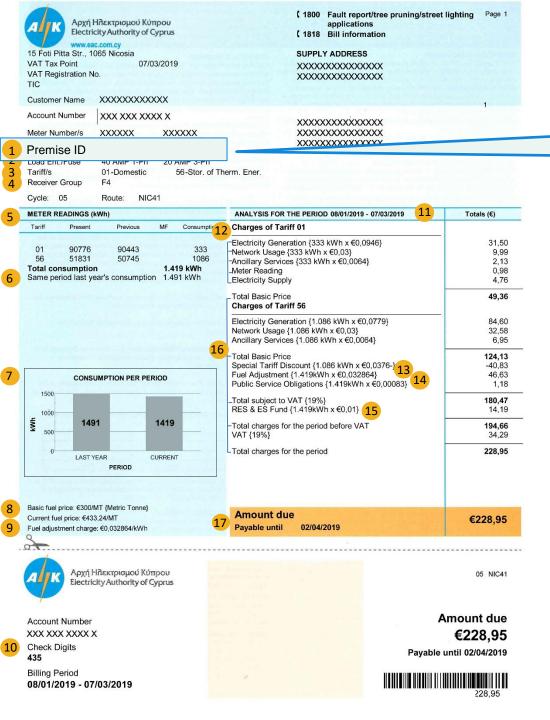
Payable until 02/04/2019



Explanation of EAC's electricity bill based on:

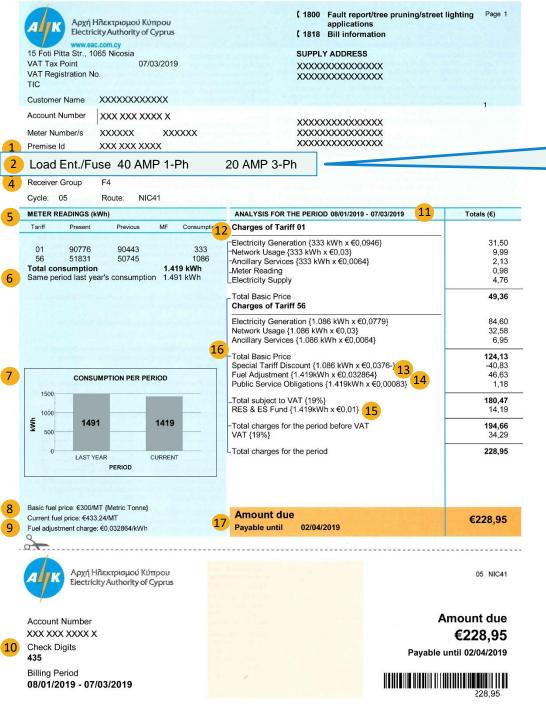
- Domestic Use Tariff with Code 01
- Storage of Thermal Energy Tariff, with Code 56





1 Premise ID

The Premise ID is unique for each premise. It remains the same even if there is a change in tenancy and/or account number. For some EAC services, e.g. when reporting a fault to the EAC Contact Centre, customers may be asked to provide the Premise ID.



2

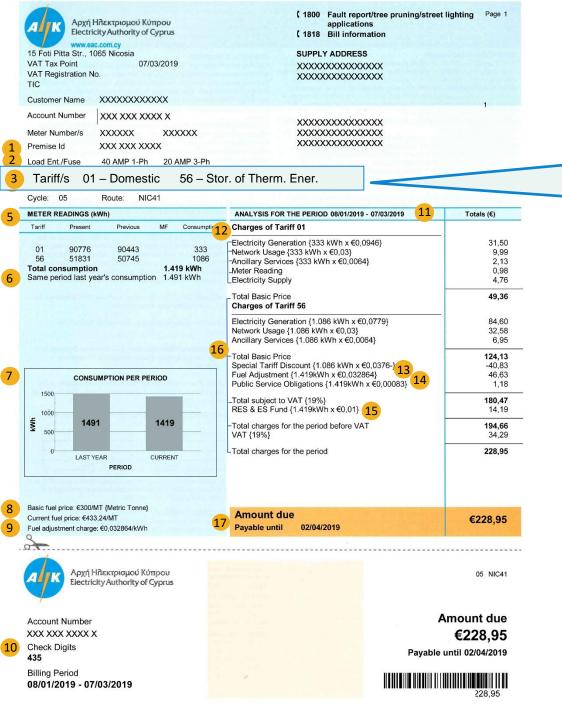
Load Ent./Fuse

Load Entitlement shows the Maximum Demand (in KVA) the customer is entitled and whether the load is single-phase or three-phase.

Fuse means the nominal value of electricity (in Ampere) which EAC's equipment allows to be supplied to your premises.

Please note:

- in cases where accounts were created several years ago, the load entitlement/fuse may not be shown.
- the Load Entitlement refers to Monthly Customers, while Fuse usually refers to Bi-monthly customers.





Tariff/s

The tariff determines how consumption is charged. EAC has configured its tariffs to take into account the connection voltage level and consumption behavior of the customer, e.g. consistency of use of the load, if the demand (consumption) occurs in Peak or Off Peak periods.

Separate Tariffs for different types of use are offered and they are categorised in Domestic, Commercial, Industrial, Public Lighting and Water-Pumping.

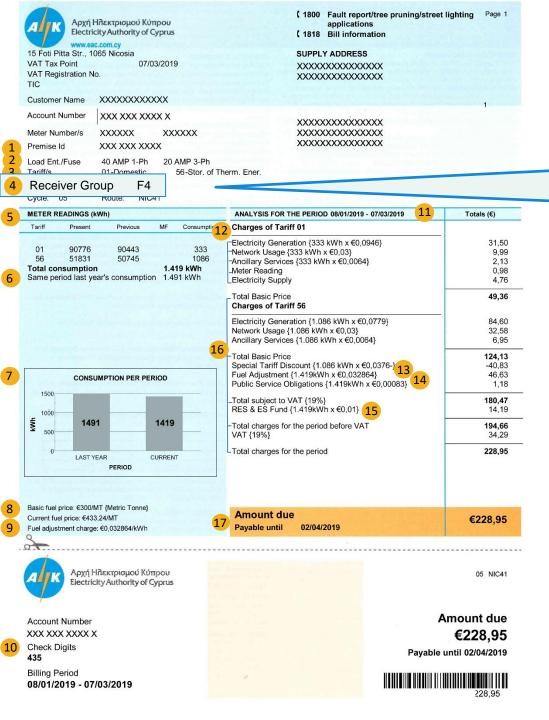
For Domestic customers, tariffs with code 01, 02 and 08 are offered. In addition, another tariff with code 56 is offered for the purpose of storage of thermal energy (storage heaters, water-heaters, etc) and potteries.

Tariff 01: The billing rate is fixed throughout the 24-hour period.

Tariff 02: There are 2 billing rates. For each unit consumed during economy periods (23:00 – 09:00) the billing rate is lower than the billing rate per unit consumed during standard periods (09:00 – 23:00).

Tariff 08: Special tariff for specific categories of vulnerable customers. Specific criteria must be met for choosing this tariff. The charge price is scalable according to consumption.

Tariff 56: The billing rate is fixed but the energy is supplied only during specific hours throughout the day and night which are determined by EAC.



4 Receiver Group

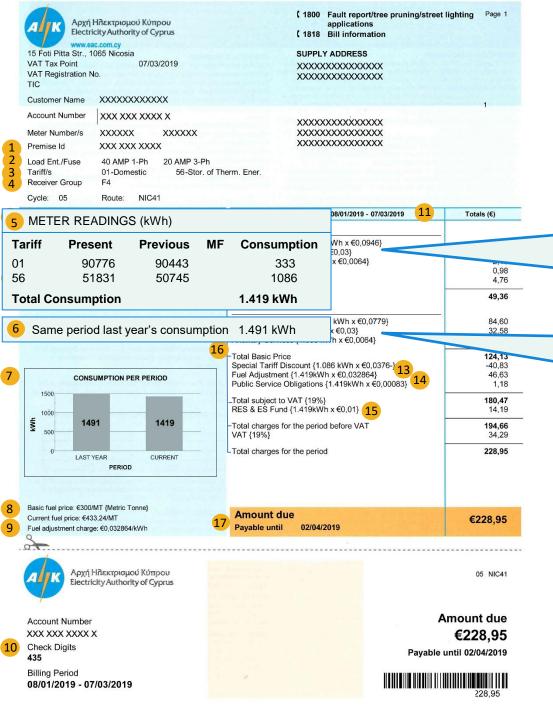
Applicable to tariffs:

56 - Storage of Thermal Energy Tariff and

46 - Water-Pumping

It applies where there is a time restriction in electricity supply.

The receiver group determines the period of electricity supply for the purpose of storage of thermal energy or the hours of supply interruption for water-pumping.

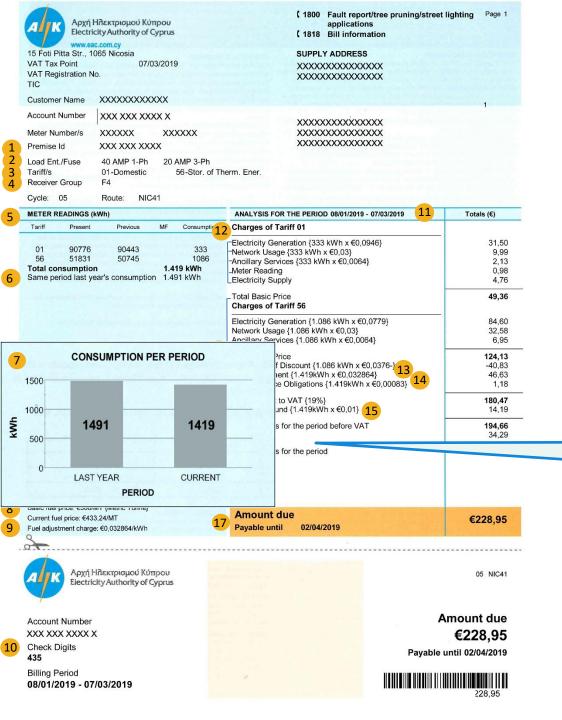


5 METER READINGS (kWh)

In tariffs where the billing rate is fixed for all hours of the day and all the seasons of the year, only one meter reading is displayed.

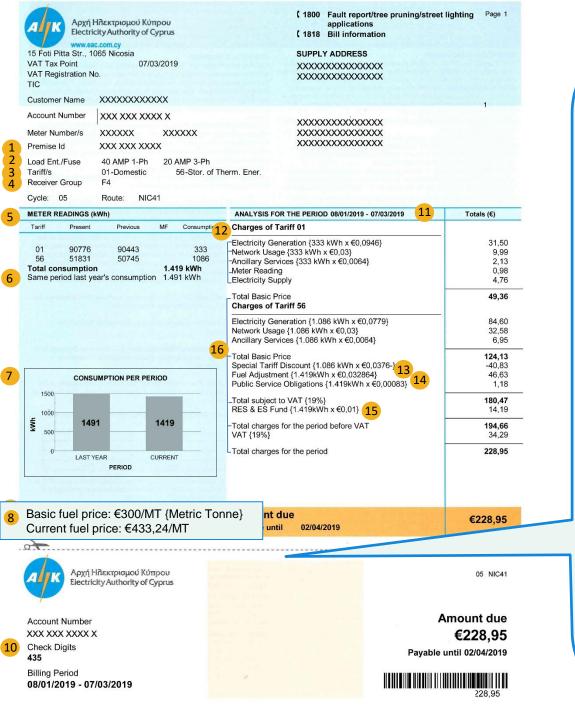
6 Same period last year's consumption

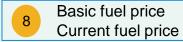
It displays the electricity consumption during the same period of the previous year.



7 Graphic Illustration

The graphic illustrates the consumption of electricity for the current period related to the consumption of last year's period.





EAC tariffs are structured on a Basic Fuel Price of €300 per Metric Tonne (MT).

The Current Fuel price is the Weighted Average Fuel Price of the Month (WAFP) per MT for power energy production. The WAFP is calculated every month according to the fuel consumption and cost of fuel as shown below (in simplified form):

Cost of fuel consumption of the month + COSMOS charge* + cost of the greenhouse rights**

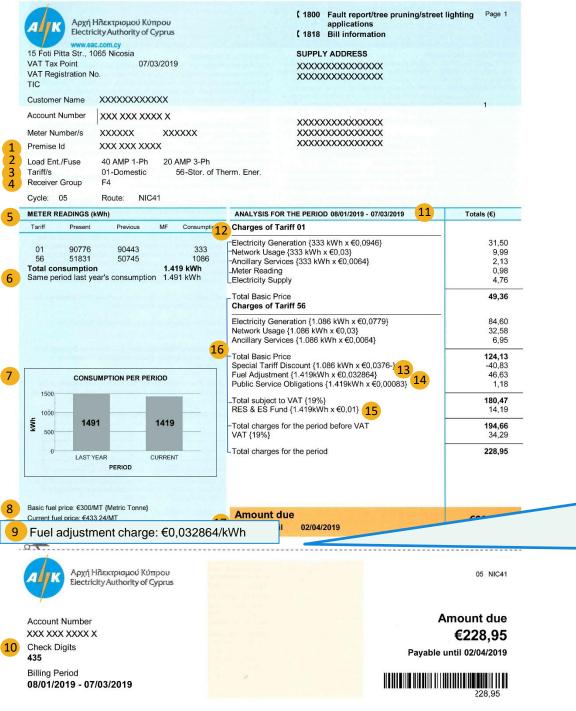
Quantity of fuel consumed during the month

The current fuel price calculated every month is used for:

- Monthly customers whose meter reading is recorded the month following the calculation of the current fuel price and
- Bi monthly customers whose meter reading is recorded two months following the calculation of the current fuel price.
- * COSMOS charge: A fee is paid by the EAC to COSMOS for every metric tonne of fuel consumed.
- ** Cost of the greenhouse rights:

 The purchase cost of the greenhouse rights for the EAC's Power Stations emissions.

COSMOS: Cyprus Organisation for Storage and Management of Oil Stocks.



9 Fuel adjustment charge

The cost of Power Energy production depends on the cost of the fuel used for generation, which is adjusted on a monthly basis in the following way: The charge per kilowatt/hour (kWh) refers to the basic fuel price of €300/MT. For every 1 cent increase or decrease in the basic price of €300/MT of fuel cost, the price per kWh is increased or decreased by the value of the Coefficient of Fuel Adjustment currently in force.

The Fuel Adjustment Charge is calculated as follows:

(Current Fuel Price – Basic Fuel Price) x Coefficient of Fuel Adjustment x 100

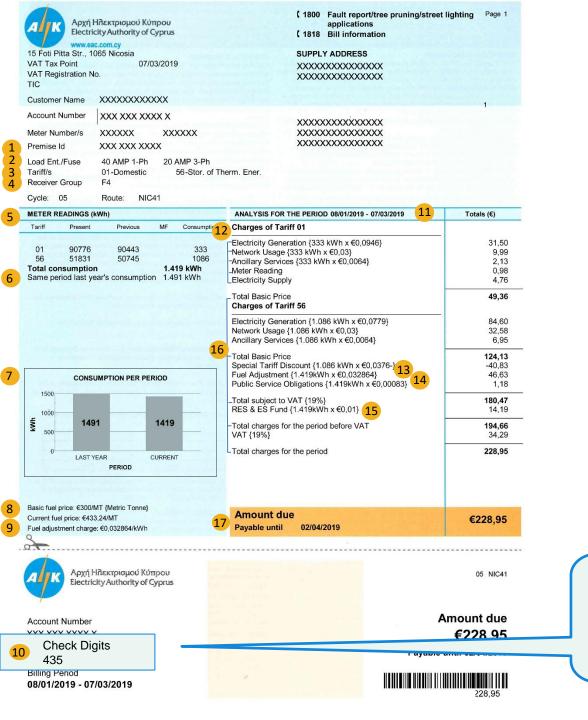
1

- Current Fuel Price
- Basic Fuel Price: €300/MT
- Coefficient of Fuel Adjustment :
 - is the arithmetical coefficient that affects the fuel adjustment and is related to the production unit efficiency
 - Is revised every six months and
 - Is published on the EAC's website under the following address:

https://www.eac.com.cy/EN/regulatedactivities/supply/tariffs/Pages/Fuel-Cost.aspx

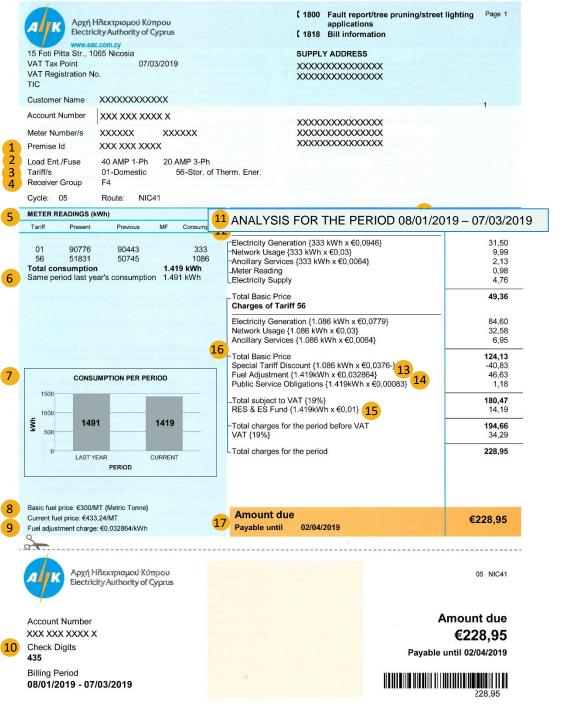
The current fuel price calculated every month is used for:

- Monthly customers whose meter reading is registered the month following the calculation of the current fuel price and
- Bi monthly customers whose meter reading is registered two months following the calculation of the current fuel price.



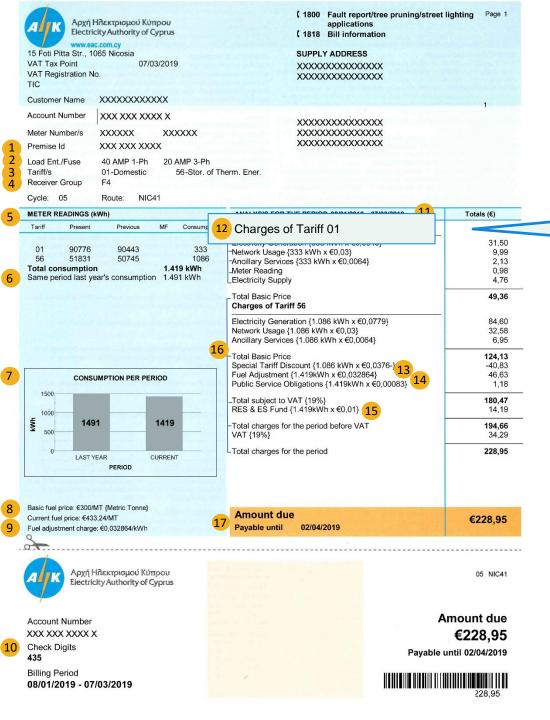
10 Check Digits

The three Check Digits are necessary along with the account number only for the online settlement of bills.



11) ANALYSIS FOR THE PERIOD

Indicates the consumption period of the bill.



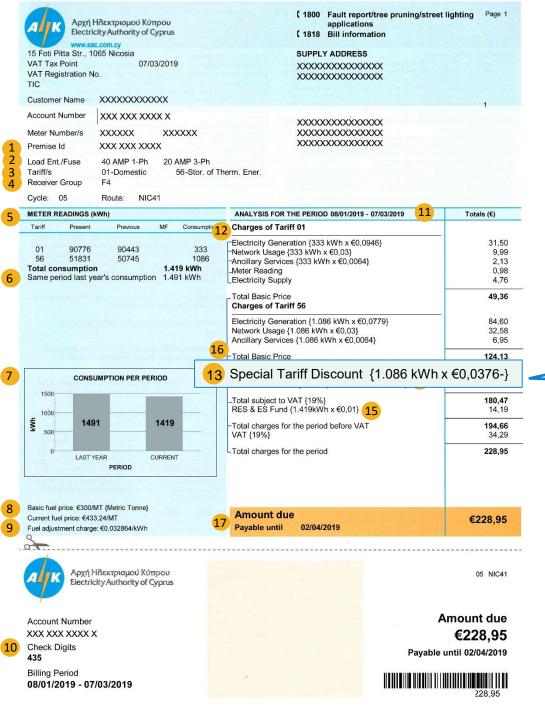


Charges of Tariff

EAC has implemented the Operational Unbundling of its Activities, in accordance with the relevant EU Directive and Decision of CERA. The Authority carries out four Core Regulated Activities: Generation, Transmission, Distribution and Supply. This facilitates the opening up of the electricity market. According to the Operational Unbundling, the electricity tariff methodology provides for the transparent presentation of specific electricity charges as follows:

- Electricity Generation: The cost of generation of the electricity consumed
- Network Usage: The cost of using the Transmission & Distribution networks and the charge of the Cyprus Transmission System Operator (CTSO)
- Ancillary Services: The cost of the safety and uninterrupted operation of the electricity system
- Meter Reading: The cost of meter reading
- Electricity Supply: The cost of the services of the Supplier of electricity for the management and service of its customers.

The Electricity charges depend on the season and the time of day that electricity is consumed.

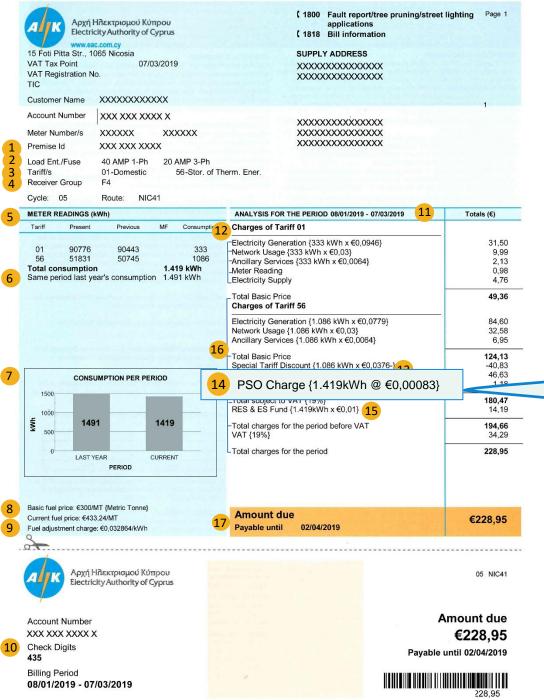


13 Special Tariff Discount

The Special Tariff Discount is a discount on energy charges for the customers who belong to tariffs with codes 36 (Public Lighting), 46 (Water-Pumping), 56 (Storage of Thermal Energy), 50 (High Voltage) and the Large Industrial customers in tariff with code 40, so that their charges are maintained at the same level of previous tariffs applicable prior to 01/09/2017.

Specifically, the customers of the Monthly Medium Voltage Seasonal Two-Rate Commercial and Industrial Use Tariff, with code 40, whose economic activities are defined by the Statistical Codes of Economic Activities (NACE Code of the European Union, Revision No. 2) employed by EAC as Industrial or Water-Pumping, with approved load entitlement of their premises 1000 kVA or more, are entitled to this discount on the energy charges.

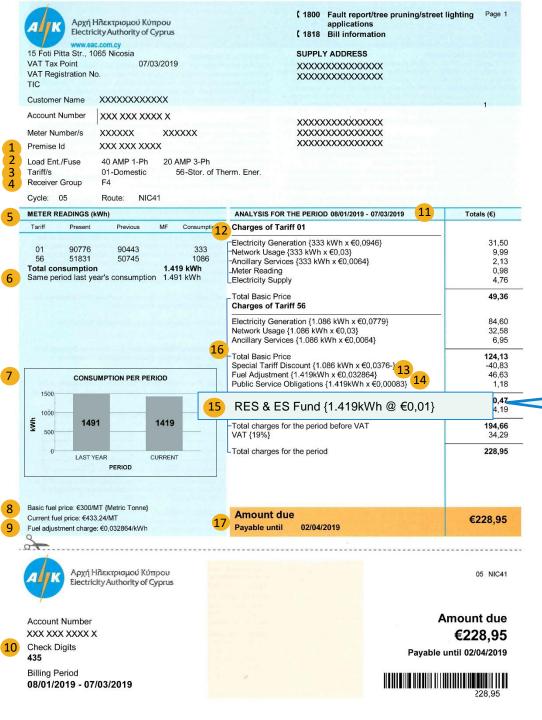
This special discount shall apply until the operation of the Electricity Market or for a four-year period following the implementation of the new Tariffs, whichever comes first.



14 Public Service Obligations

The Cyprus Energy Regulatory Authority (CERA), with its Decision No. 01/2010, approved as from 1/8/2010 the Electricity Authority of Cyprus (EAC) recovers the expenses incurred, due to the additional costs that aroused by the application of the Domestic Use Special Tariff for Specific Categories of Vulnerable Customers (Code 08), by charging the customers' electricity bills with Public Service Obligations (PSO).

The Public Service Obligations fee is charged to all customers based on their electricity consumption.

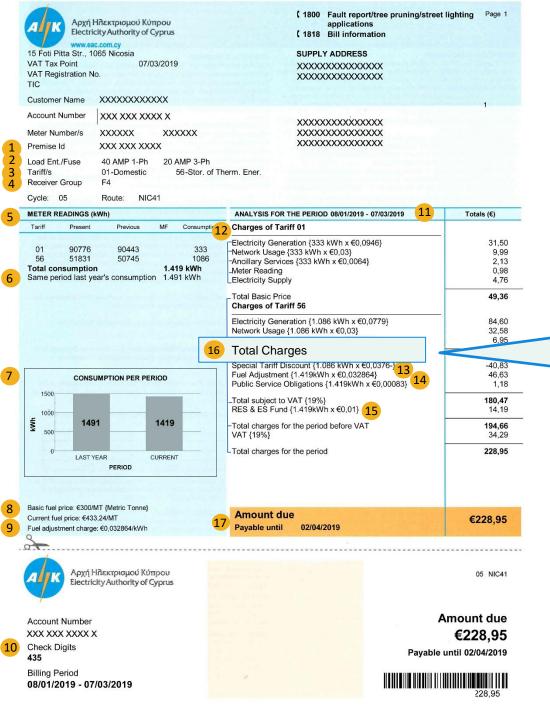


15 RES & ES Fund

A special charge that EAC collects and deposits in the Renewable Energy Sources (RES) and Energy Saving (ES) Fund of the Ministry of Energy, Commerce and Industry.

The Law N.33(I)/2003 provides the promotion and encouragement of the use of Renewable Energy Sources (wind or solar energy, biomass, etc.) and the creation of a Special Fund for subsidising or financing them.

The special fee for RES & ES Fund is charged to all customers based on their electricity consumption. This amount is not subject to VAT.





Total Charges

Total Basic Price:

It is the total amount resulting from the variable and fixed charges of each Tariff.

Total subject to VAT {19%}:

It is the total amount subject to VAT. It includes:

- The Total Basic Price
- The Fuel Adjustment
- The Public Service Obligations
- The Special Tariff Discount

Total Charges for the period before VAT:

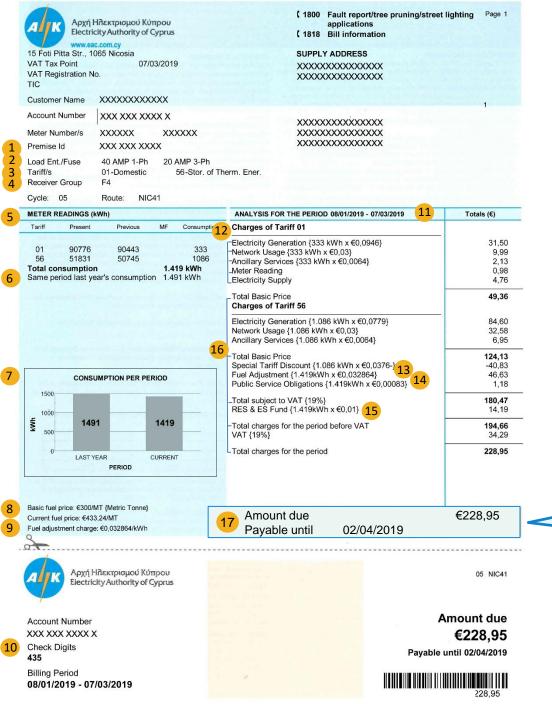
Is the Total subject to VAT {19%} and the charge of RES & ES Fund, which is not subject to VAT. It also includes the interest for late payment if it exists.

This total is mainly needed for accounting purposes.

Total Charges for the period:

Is the Total Charges for the period before VAT, plus the VAT charge.

This is mainly needed for accounting purposes.





Amount due Payable until

Amount due:

It is the amount that includes all customer charges and any outstanding amount (arrears) of a previous account, minus any credits (prepayment, credits made on the basis of the Customer's Chart), which the customer must pay to EAC within the specified date stated on the account.

Payable until:

It shows the timeframe that the customer has at his disposal to pay his bill. After the due date of payment, bills may be settled **only** at EAC Customer Service Centers and online by using the three Check Digits.

ΣΗΜΑΝΤΙΚΗ ΕΝΗΜΕΡΩΣΗ

Εάν η ζωή κάποιου ατόμου στην κατοικία σας εξαρτάται από τη λειτουργία ηλεκτρικών συσκευών, παρακαλούμε να ενημερώσετε άμεσα ένα από τα Κέντρα Εξυπηρέτησης Πελατών (ΚΕΠ) της ΑΗΚ. Με τον τρόπο αυτό θα έχετε ειδική μέριμνα για την ηλεκτροδότηση και εξυπηρέτησή σας.

ΕΠΕΞΗΓΗΣΗ ΛΟΓΑΡΙΑΣΜΟΥ

Η ΑΗΚ εφαρμόζει το Λειτουργικό Διαχωρισμό των Δραστηρισήτων της ούμφωνα με Ευρωπαϊκή Οδηγία και σχετική απόφαση της PΑΕΚ. Έτσι δημιουργούνται τέσσερις Ρυθμιζόμενες Ανεξάρητιτες Δρασπηριότητες: Παραγωγή, Μεταφορά, Διανομή και Προμήθεια. Αυτό διευκολύνει το άνοιγμα της αγοράς ηλεκτρικής ενέργειας. Σύμφωνα με το Λειτουργικό Διαχωρισμό η μεθοδολογία διατιμήσεων ηλεκτρισμού προνοεί τη διαφανή παρουσίαση των επιμέρους χρεώσεων του κόστους ηλεκτρικής ενέργειας ως εδής:

- Παραγωγή Ηλεκτρικής Ενέργειας: Το κόστος παραγωγής της καταναλωθείσας ηλεκτρικής ενέργειας
- Χρήση Δικτύου: Το κόστος χρήσης των δικτύων Μεταφοράς & Διανομής και της δαπάνης του Διαχειριστή Συστήματος Μεταφοράς Κύπρου (ΔΣΜΚ)
- Επικουρικές Υπηρεσίες: Το κόστος για την ασφάλεια και απρόσκοπτη λειτουργία του συστήματος ηλεκτρικής ενέργειας
- Μέτρηση Κατανάλωσης: Το κόστος καταγραφής της ένδειξης του μετρητή
 Προμήθεια Ηλεκτρικής Ενέργειας: Το κόστος των υπηρεσιών του Προμηθεινή ηλεκτρικής ενέργειας για τη διαχείριση και εξυπηρέτηση των πελατών του.

Ειδική Έκπτωση Διατίμησης: Εφαρμόζεται στις διατιμήσεις με κώδικες 36, 46, 56, 50 και στη 40 (υπό προϋποθέσεις), όπου ο υπολογισμός τους σύμφωνα με την οδηγία της ΡΑΕΚ, θα οδηγούσε σε αυξήσεις. Η ΑΗΚ καλύπτει τη διαφορά της αυξησης αυτής.

Αναπροσαρμογή τιμής καυσίμων: Το κόστος παραγωγής ηλεκτρικής ενέργειας εξαρτάται από το κόστος των καυσίμων που χρησιμοποιούνται για την παραγωγή της, το οποίο προσαρμόζεται σε μηναία βάση ως εξής: Η τιμή χρέωσης της κιλοβατώρας (ΚΥΝή) αναφέρεται στη βασική τιμή καυσίμων 6300/MT. Για κάθε 1 σεντ αύξηση ή μείωση της τρέχουσας τιμής καυσίμων από τη βασική τιμή των 6300/MT, η τιμή της κιλοβατώρας (ΚΥΝή) συξάνεται ή μεώνεται ανάλογα με την εκάστοτε ισχύουσα τιμή του Συντελεστή Ρήτρας Καυσίμαν.

Συντελεστής Ρήτρας Καυσίμων: Ο αριθμητικός συντελεστής που επηρεάζει την αναπροσαρμογή καυσίμων και σχετίζεται με το κόστος του μείγματος.

Τρέχουσα Τιμή Καυσίμων: Η μέση πιμή αγοράς καυσίμων ανά Μετρικό Τόνο (ΜΤ) για την παραγωγή ηλεκτρικής ενέργειας.

Υποχρεώσεις Δημόσιας Ωφελείας (ΥΔΩ): Σύμφωνα με Υπουργική Απόφαση, η ΑΗΚ εφαρμόζει την ειδική οικιακή διατίμηση για συγκεκριμένες κατηγορίες ευάλωτων καταναλωτών, με κώδικα 08.

Ταμείο ΑΠΕ & ΕΞΕ: Ειδικό τέλος το οποίο η ΑΗΚ εισπρόττει και αποδίδει στο Ταμείο Ανανεάσιμων Πηγών Ενέργειας (ΑΠΕ) και Εξοικονόμησης Ενέργειας (ΕΞΕ) τον Υπουργείου Ενέργειας, Εμπορίου και Βιομηχανίας.

ΣΥΝΕΙΣΦΟΡΑ ΕΝΕΡΓΕΙΑΚΩΝ ΠΗΓΩΝ ΣΤΟ ΣΥΝΟΛΙΚΟ ΜΕΙΓΜΑ ΚΑΥΣΙΜΟΝ ΓΙΑ ΤΟ 2018

TEMPERATURE OF THE PROPERTY OF				
	ΠΡΟΜΗΘΕΥΤΗΣ ΑΗΚ	ΚΥΠΡΟΣ		
Ορυκτά καύσιμα	91,2%	91,2%		
ATIE	8,7%	8,7%		
Zillen musen	0.166	0.196		

Οι εκπομπές θερμοκηπιακών αερίων (CO₂) του Προμηθευτή ΑΗΚ για το 2018 είναι 735,21 gCO₂/κWh πωληθείσας μονάδας. Για περισσότερες πληροφορίες σχετικά με τις περιβαλλοντικές επιπτώσεις επισκεφθείτε την ιστοσελίδα της ΑΗΚ www.eac.com.cy

Υ - ΥΠΟΛΟΓΙΖΟΜΕΝΗ ΚΑΤΑΝΑΛΩΣΗ

Το σύμβολο «Υ» εμφανίζεται δίπλα από την ένδιεξη του μετρητή, αν η καταγραφή δεν είναι δυνατή. Ο υπολογισμός της κατανάλωσής σας, έγινε με βάση την πραγματική κατανάλωση του αντίστοιχου περοινού λογαρισαμού. Η προσαρμογή της υπολογίζόμενης κατανάλωσης θα γίνει με την καταγραφή της επόμενης ενδείξης του μετρητή σας.

ΔΙΑΚΟΠΗ ΠΑΡΟΧΗΣ ΜΕΤΑ ΑΠΟ ΑΙΤΗΣΗ ΤΟΥ ΠΕΛΑΤΗ

Εάν θα εγκαταλείψετε το υποστατικό σας, ενημερώστε την ΑΗΚ έγκαιρα ώστε να μην χρεωθείτε με κατανάλωση που ενδεχομένως να προκύψει από τρίτους, μέχρι την ημερομηνία της μεταβίβασης και/ή επανασύνδεσης στον επόμενο πελ ότρ

ΤΡΟΠΟΙ ΕΞΟΦΛΗΣΗΣ ΛΟΓΑΡΙΑΣΜΟΥ

Με μετρητά, επιταγή ή πιστωτική κάρτα, με αυτόματη εξόφληση μέσω τραπεζικής εντολής, μέσω διαδικτύου, με το Σχέδιο Πληρωμής Λογαριασμού με Μηνιαίες Δόσεις. Οι λογαριασμοί μετά τη λήξη τους εξοφλούνται μόνο στα ΚΕΠ της ΑΗΚ και μέσω διαδικτύου.

ΟΡΓΑΝΙΣΜΟΙ ΕΝΕΡΓΕΙΑΣ

- Ρυθμιστική Αρχή Ενέργειας Κύπρου (PAEK), Αγίας Παρασκευής 20, 2002 Στρόβολος, www.cera.org.cy, regulator.cy@cera.org.cy
- Ενεργειακό Γραφείο Κύπρου, Λεύκωνος 10-12, 1011 Λευκωσία, www.cea.org.cy, info@cea.org.cy, 22667716.

IMPORTANT INFORMATION

If the life of someone in your home is dependent on the smooth functioning of electricity-powered devices, please inform one of EAC's Customer Service Centres immediately. This will ensure that you receive special care and attentio regarding your electricity supply and your service.

YOUR BILL EXPLAINED

EAC has implemented the Operational Unbundling of its Activities, in accordance with the relevant EU Directive and decision of CERA. The Authority carries out four Core Regulated Activities: Generation, Transmission, Distribution and Supply. This facilitates the opening up of the electricity market. According to the Operational Unbundling, the electricity trafff methodology provides for the transparent presentation of specific electricity charges as follows:

- Electricity Generation: The cost of generation of the electricity consumed
- Network Usage: The cost of using the Transmission & Distribution networks and the charge of the Cyprus Transmission System Operator (CTSO)
- Ancillary Services: The cost of the safety and uninterrupted operation of the electricity system
- Meter Reading: The cost of meter reading
- Electricity Supply: The cost of the services of the Supplier of electricity for the management and service of its customers.

Special Tariff Discount: It is applied to tariffs 36, 46, 56, 50 and 40 (under certain conditions), where their calculation, in accordance with the CERA directive, would lead to increases. EAC covers the difference of this increase.

Fuel Adjustment Charge: The cost of electricity generation depends on the cost of the fuel used in generation, which is adjusted on a monthly basis in the following way: The charge per kilowatt/hour (kWh) is included in the basic fuel price of €300/MT. For every 1 cent increase or reduction to the current price of fuel over the basic price of €300/MT, the price per kilowatt/hour (kWh) is raised or reduced in accordance with the current Fuel Adjustment Coefficient.

Fuel Adjustment Coefficient: The arithmetical coefficient that affects the fuel adjustment and is related to the cost of the fuel mix.

Current Fuel Price: The average price of fuel per Metric Tonne (MT) for electricity generation.

Public Service Obligations (PSO): According to a Ministerial Decision, EAC applies the domestic special tariff for specific categories of vulnerable customers, with code 08.

Fund for RES & ES: A special charge that EAC collects and deposits in the Renewable Energy Sources (RES) and Energy Saving Fund of the Ministry of Energy, Commerce and Industry.

CONTRIBUTION OF ENERGY SOURCES TO THE OVERALL FUEL MIX

	EAC SUPPLIER	CYPRUS
Fossil fuels	91,296	91,296
RES	8,7%	8,7%
Other sources	0.1%	0.1%

The greenhouse gases emissions (CO₂) of EAC Supplier for the year 2018 is 735,21 gCO₂/kWh sales unit. For information on the environmental impact of electricity generation please visit EAC's website www.eac.com.cy.

E - ESTIMATED CONSUMPTION

The letter "E" appears next to the meter reading when it has not been possible to confirm the precise consumption. Your estimated consumption is based on the actual consumption recorded on the corresponding bill for last year. The estimated consumption will be amended when your bill is next read.

DISCONNECTION OF SUPPLY BY REQUEST OF THE CUSTOMER

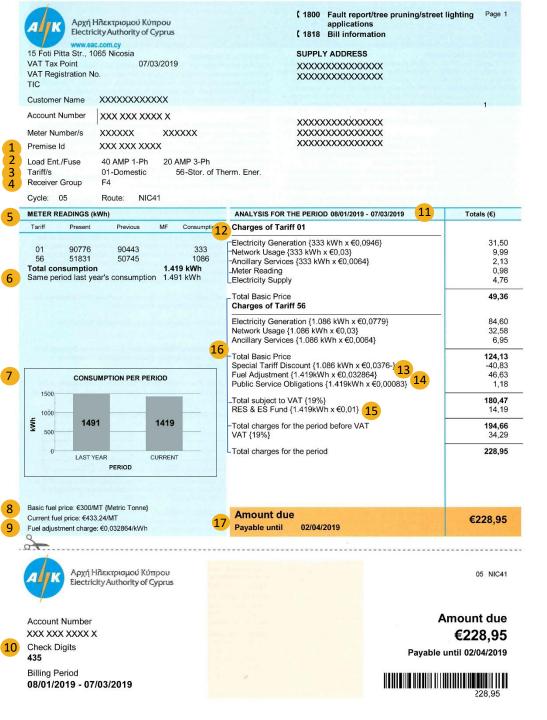
If you intend to move from your existing premise, please inform EAC of this as soon as possible, so that you are not charged for any electricity consumed by others until the transfer and/or reconnection to the next customer.

HOW TO SETTLE YOUR BILL

Cash, cheque or credit card, direct debit, online, through Monthly Instalments Scheme (by special arrangement). After the due date for payment, bills may be settled only at EAC Customer Service Centres or online.

ENERGY ORGANISATIONS

 Cyprus Electricity Regulatory Authority (CERA), 20 Ayias Paraskevis street, 2002 Strovolos, www.cera.org.cy, regulator.cy@cera.org.cy
 Cyprus Energy Agency, 10-12 Lefkonos street, 1011 Nicosia, www.cea.org.cy, info@cea.org.cy, 22667716. At the back side of the electricity bill there are important explanations and information about the charges of the bill, as well as useful information for EAC's customers.



For more information visit the following links:

for Tariffs

https://www.eac.com.cy/EN/RegulatedActivities/ Supply/tariffs/Pages/supply-tariffs.aspx

for Frequently Asked Questions (FAQ)

https://www.eac.com.cy/EN/RegulatedActivities/ Supply/FAQ/Pages/default.aspx

