



## PROVIDE US WITH YOUR CONTACT DETAILS TO HELP US SERVE YOU BETTER

Dear Customer

In an effort to improve customer service we kindly ask you to complete the following information concerning your electricity bill. The data will be used exclusively by EAC, to improve the communication with you and launch a new service.

Customer Name/ Company Name:

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ID Number/ Passport Number/ Company Registration Number:

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EAC Account Number (11 digits):

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Address for the above Eac Account:

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Mobile Phone Number: (for communication purposes and receiving sms)

Land Line Phone Number:

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Your email address:

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### Customers Declaration and Consent

I declare that I am the customer of this account and I hereby certify that the above details and information are true to the best of my knowledge. Any use of the above data is exclusively for EAC's purposes, in order to improve customer service and communication by phone, by e-mail or sms.

**Please check ✓ one of the following:**

- I would like to receive my electricity bill and any reminder for non-payment of bill notification by e-mail only. EAC will donate the amount saved from not sending the above documents by post to one of the following charity foundations\*:
- |  |   |
|--|---|
| <input type="checkbox"/> Cyprus Anticancer Society             | <input type="checkbox"/> Europa Donna Cyprus              |
| <input type="checkbox"/> St Lucas Community                    | <input type="checkbox"/> Alkionides Charity               |
| <input type="checkbox"/> One Dream One Wish Cyprus Association | <input type="checkbox"/> Vagoni Agapis Charity Foundation |

I understand that these documents will no longer be sent through the Post Office.

- I do not like to receive my electricity bill by e-mail

I hereby declare that I have received and signed the General Consent Form with which EAC informs me of my rights under the provisions of the General Data Protection Regulation 2016/679 (EU) and the relevant national legislation, as amended or replaced from time to time.

Date

Customer's Signature/Company stamp

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\*This campaign started on 17 November 2017 and will last until 31st December 2021.



## General Consent Form for Personal Data Processing

I, \_\_\_\_\_

Identity Card No. \_\_\_\_\_ (or Passport No. \_\_\_\_\_ where no EU Identity Card was issued), hereby declare that I give my free, specific, explicit and informed consent to EAC to collect, store and process my Personal Data, in accordance with the General Data Protection Regulation EU 2016/679 and the relevant national legislation as amended from time to time.

### I have been informed that:

- EAC will collect, store and process my Personal Data in electronic or printed form for the required duration in each particular case.
- This data may consist of my full name, Identity Card number and/or Passport number and/or Aliens Registration number, my telephone number, fax number, postal address, e-mail address and Premise address, Property Title of Ownership or rental/sales contract, electrical drawings of premise installations, V.A.T. number, C.V., financial statements, IBAN number, Identity Card number of a person eligible for special tariff 08, etc.
- The above Personal Data will be used, depending on each case, only for the purpose of the examination and processing of an application, the provision of services/goods, the setting up of a profile, the evaluation of tenders, drafting of contracts, achieving the aim of a cooperation, processing a job application, employment, providing information, research and statistical analysis.
- The provision of my Personal Data to EAC is a legal and contractual requirement or demand for the drafting of a contract and/or the assessment of any application and refusal to comply may lead to the rejection of my request.
- EAC may forward my Personal Data, to its associates, only if necessary, for legal purposes and/or to the responsible bodies for compliance with the Law.

### I understand that I have the following rights related to my Personal Data:

- to be informed about my personal details
- to access my personal details
- to correct or amend my personal details
- to delete my personal details (Right to be forgotten)
- to restrict processing
- to be notified if my personal details are being held
- to data portability
- to object to processing of my personal details
- to object or regulate automated decision making by EAC
- to file a complaint to the Data Protection Commissioner
- to withdraw my consent at any time.

Withdrawal of my consent does not affect the legality of the processing carried out on the basis of the consent given prior to its withdrawal. If EAC, (Data Controller), has a lawful interest in retaining my Personal Data, my request to withdraw or delete them may be declined.

### I have also been informed that:

- EAC Personal Data Protection Policy is available at [www.eac.com.cy](http://www.eac.com.cy) and that
- for any demand/question I can contact the EAC Data Protection Officer at:  
**EAC Personal Data Protection Officer, P.O. Box 24506, 1399 Nicosia or [dataprotection@eac.com.cy](mailto:dataprotection@eac.com.cy)**