

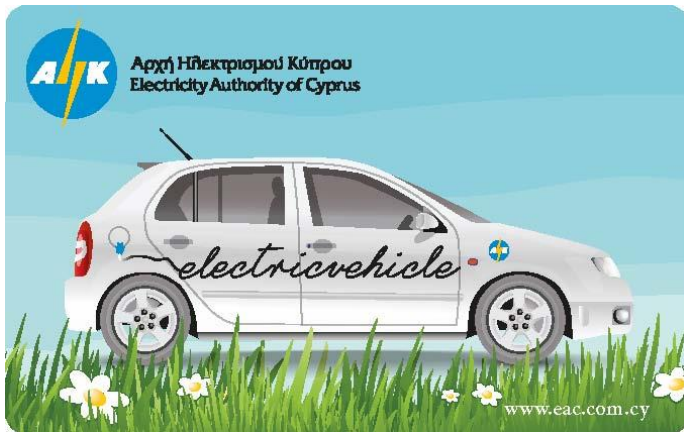
e-charge Service by the Electricity Authority of Cyprus

Question: What is the e-charge service and its target audience?

The e-charge service is a service offered all over Cyprus, by EAC to electric vehicles owners. Via this service the electric vehicle owners have access to safe and reliable charging of their vehicle in Public areas where EAC has already installed Charging stations.

Question: How does anybody gain access to the system?

The electric vehicle owner must apply to any EAC Customer Service Center, in order to sign a Service Agreement and receive the RFID (Radio Frequency Identification) Card, which will give the owner immediate access to all charging stations that have already been installed or will be installed by EAC in the future



Question: Where are the electric vehicle charging stations located?

The electric vehicle charging stations have been installed at selected points in Public areas. The selected Public places aim to serve and enable the electric vehicle owner to travel throughout the island of Cyprus. You may find these points in the following link: <https://myeac.etrel.com/#/portal/locations>.



Question: What is the connection cost with e-charge service ?

Each user of the system, is charged a flat fee of € 25,00 at the first bill. A bill with the consumption will be sent to the electric vehicle owner every two months.

Question: What is the charging power of the electric vehicle chargers installed?

The semi-fast charging stations that have been installed are able to charge an electric vehicle up to 21kW (3-Ph). There is also the ability of charging up to 7kW(1-Ph). At each charging point there are two (2) charging plugs and can serve simultaneously two vehicles

The fast charging stations that have been installed are able to charge an electric vehicle up to 43kW AC and up to 50 kW DC.

Existing Electric Vehicle Semi-Fast Charging Stations (22kW AC):



Existing Electric Vehicle Fast Charging Stations (43kW AC or/and 50kW DC):



All information about the e-charge service is available on the EAC website
www.eac.com.cy